

Test Manager

Reports to: VP – Operations
Department: Operations
Location: Eastleigh, Hampshire
Role: Full Time / Permanent
Salary: Competitive

Omnico Group UK Ltd is an established, innovative and agile Omni-channel software and services company that works with brand leading retailers and entertainment organisations. Our customers include household names such as HMV, Waterstones, Jaeger, Iceland, National Trust, Co-ops, Safeway, Woolworths in South Africa, as well as the top international theme parks including Universal Studios, Six Flags, Merlin Entertainments and others. Omnico Group has a global reach working with customers based in over 30 countries across Europe, South Africa, North America and Latin America.

Our market leading software enables retailers and theme park operators to personalise their interactions with their end consumers, to surprise and delight them with innovative promotions and offers and unite web, mobile and store touch-points for a consistent shopping experience. Delivering services such as clienteling/assisted service, click and collect, and order in-store enables our customers to drive loyalty and revenue by upselling and saving the sale.

With over 20 years of experience within the retail and entertainment sectors, a turnover in excess of £35 million and a great team of over 300 passionate, motivated and focused people, Omnico Group remains at the forefront of using innovative technology to bring tangible benefits to our customer base. Omnico's head-quartered in Basingstoke, Hampshire in the UK, with two further UK offices in Eastleigh and West Malling, as well as further operations in France and the USA.

Purpose of Role

The purpose of this worldwide role is to help the organisation to achieve its operational objectives by managing an effective and efficient end to end solution test and validate function in the delivery life cycle.

This requires the definition of a test strategy to cater for a variety of development methodologies and provides a high degree of automation.

There is a close working relationship between this role and the other Stage Managers to ensure that the company delivers quality solutions to its customers. The Stage Manager is responsible for ensuring that the team have the necessary skills, processes and tools to achieve their objectives.

Duties & Responsibilities

- Responsible for ensuring that the team have the necessary resources, skills, processes and tools to provide quality solutions.
- Responsible for producing test scripts and expected results to confirm the functional and non-functional specifications and validate that the end to end customer requirements have been met.
- Responsible for determining the test lab environments for all test activities for a customer solution,
- Responsible for any regression, data migration, performance/scalability, security, recovery or fail-over requirements have been satisfied.
- Responsible for developing and agreeing a handover process from the Build & Integrate Stage.
- Responsible for logging all defects with supporting evidence and escalating if resolutions are not provided in a timely manner.
- Responsible for confirming that all solution interfaces with 3rd parties have been implemented correctly and produce the desired results including accreditation with payment providers.
- Responsible for ensuring that the training rigs can deliver the level of training stated by the customer.
- Responsible for automating & documenting the test and validate process and implementing continuous improvements.
- Responsible for producing all the documentation deliverables e.g. plans, entry and exit criteria, test reports etc.
- Responsibility for cost and timescale estimates for this stage of the life cycle for new opportunities i.e. an integral part of the bid/opportunity review estimating process.
- Responsibility for cost and timescale estimates for this stage of the life cycle for changes to existing customer solutions i.e. RFC's
- Responsible for providing metrics that enable progress to be monitoring effectively.
- Responsible for ensuring that all build activities are delivered within cost and time constraints agreed with the Project Manager or the PMO for changes to existing customer solutions.
- Provide support to the customer during their UAT and pilot phases

Skills Requirements

- A software delivery background and good knowledge of IT delivery life cycles.
- Highly organised and ability to multi task.
- Able to make sound timely decisions based on clear facts and deal with pressure and challenging targets.
- Good communicator at all levels, tenacious drive, focus and determination, excellent people skills, attention to detail and thoroughness.
- Creates a working environment which enables their staff to achieve and be successful.

Other Information

Unit 1 Beechwood
Lime Tree Way
Chineham Business Park
Basingstoke, Hants
RG24 8WA, UK

info@omnicogroup.com
T: +44 (0) 1256 365 150
www.omnicogroup.com

- Candidates must have the right to work in the UK and travel globally as required.